Set Up My Account

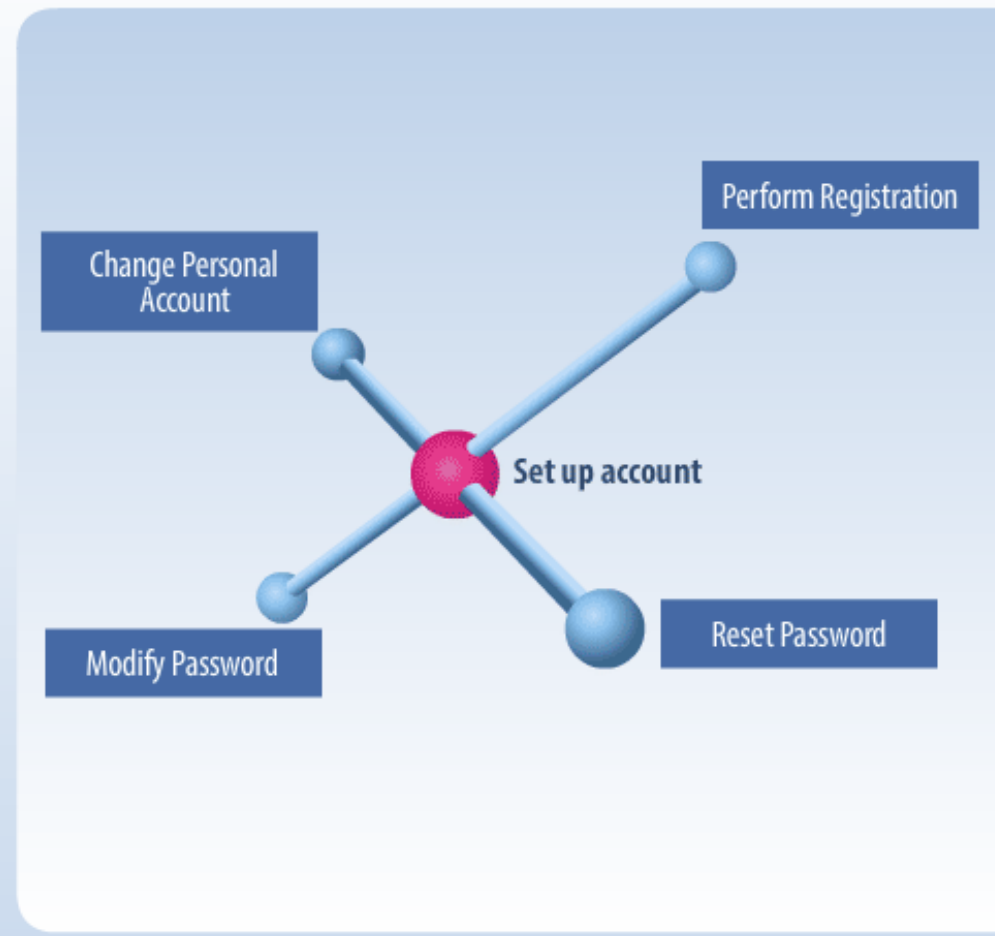## How to set up and manage my eServices account

Welcome to the **Set Up My Account** demonstration!

The CMA CGM eServices website offers a wide range of services. Among those, advanced functionalities such as printing the bill of lading (B/L) online is available only for registered users.

You can create an eServices account and get access to those enhanced functionalities by following a registration process. You can also modify your account settings later, if required. This demo will show you how to set up and manage your account.

Let's start! ▶

Perform Registration

Change Personal Account

Set up account

Modify Password

Reset Password

eBusiness | Local Offices | Help | News & Media | Finance

Our Offer
Activity Overview 🔒

Container Tracking
Search
Container List 🔒

Schedules
Routing Finder
Voyage Finder
Port Schedules
Eco Calculator 🔒

Tariffs
Charge Finder
Demurrage - Detention

Booking
Request Booking 🔒
Booking Overview 🔒

Shipment
Shipment Dashboard 🔒
Submit SI 🔒
SI Dashboard 🔒

Documents
Document Dashboard 🔒
Draft to be Reviewed 🔒
Original Available 🔒

Profile
Registration
Account Management 🔒
Notifications 🔒

To access the **Registration process** page, I click **Registration** under **Profile** in the **eBusiness** tab.

| eBusiness | Local Offices | Help | | News & Media | Finance |

eBusiness

Our Offer
Activity Overview 🔒

Container Tracking
Search
Container List 🔒

Schedules
Routing Finder
Voyage Finder
Port Schedules
Eco Calculator 🔒

Tariffs
Charge Finder
Demurrage - Detention

Booking
Request Booking 🔒
Booking Overview 🔒

Shipment
Shipment Dashboard 🔒
Submit SI 🔒
SI Dashboard 🔒

Documents
Document Dashboard 🔒
Draft to be Reviewed 🔒
Original Available 🔒

Profile
Registration
Account Management 🔒
Notifications 🔒

To access the **Registration process** page, I click **Registration** under **Profile** in the **eBusiness** tab.

▶ ↻ ──●─────────────

eBusiness   Local Offices   Help | News & Media   Finance

Sign In

User name: [_____]

Password: [_____]

Forgotten Password?

Sign In

You don't have an account?

Request an account

To access the **Registration process** page, I click **Registration** under **Profile** in the **eBusiness** tab.

eBusiness   Local Offices   Help | News & Media   Finance

Sign In

User name: [   ]

Password: [   ]

Forgotten Password?

Sign In

You don't have an account?

Request an account

I can also access the **Registration process** page by clicking **Request an account** from the **Sign In** page.

To access the **Registration process** page, I click **Registration** under **Profile** in the **eBusiness** tab.

Registration process - Company Information

Welcome to the registration process of your company.
It will grant you access to our e-Services. In four steps you will be guided to enter the required data in order validate your registration.

① Company Information	② eServices	③ Subsidiaries	④ Recap & Submit

Internal reference
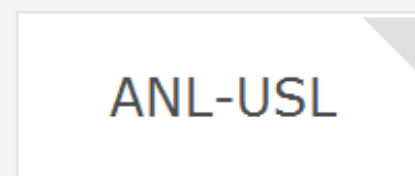
Registration code [   ]

Carrier information

You are registering on [current carrier] website. You have the possibility to benefit from the same account for all our other brands websites.
Please indicate below the brands for which you would like us to grant you an access

CMA CGM ✓	DELMAS	CNC	ANL-USL

Edit Info

Info Details   Contact Name [   ]   Contact Email [   ]

Agency [▼]

To create an eServices account, I should fill the registration form for verification. I can do this in four steps.

Registration process - Company Information

...istration process of your company.
...ss to our e-Services. In four steps you will be guided to enter the required data in order validate your registration.

① Company Information ▸ **② eServices** ▸ **③ Subsidiaries** ▸ **④ Recap & Submit**

Internal reference

Registration code [ ]

Carrier information

You are registering on [current carrier] website. You have the possibility to benefit from the same account for all our other brands websites.
Please indicate below the brands for which you would like us to grant you an access

| CMA CGM ✓ | DELMAS | CNC | ANL-USL |

Edit Info

Info Details   Contact Name [ ]   Contact Email [ ]
                                            Agency [▼]

To create an eServices account, I should fill the registration form for verification. I can do this in four steps.

Registration process - Company Information

Welcome to the registration process of your company.
It will grant you access to our e-Services. In four steps you will be guided to enter the required data in order validate your registration.

③ Subsidiaries ④ Recap & Submit

If I have been given a specific registration code by my agent, I enter it here. I can leave this area blank if I don't have a registration code.

Registration code [   ]

Carrier information

You are registering on [current carrier] website. You have the possibility to benefit from the same account for all our other brands websites.
Please indicate below the brands for which you would like us to grant you an access

| CMA CGM ✓ | DELMAS | CNC | ANL-USL |

Edit Info

Info Details   Contact Name [   ]   Contact Email [   ]
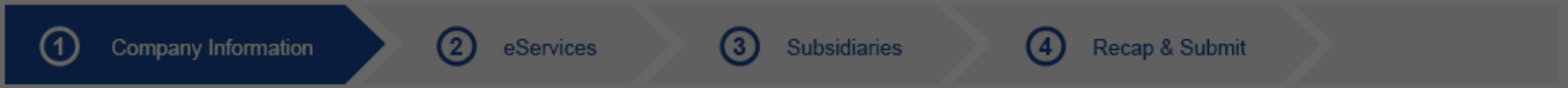   Agency [▼]

To create an eServices account, I should fill the registration form for verification. I can do this in four steps.

Registration process - Company Information

Welcome to the registration process of your company.
It will grant you access to our e-Services. In four steps you will be guided to enter the required data in order validate your registration.

① Company Information   ② eServices   ③ Subsidiaries   ④ Recap & Submit

Internal reference

Registration code [   ]

I can choose which carrier(s) I would like to have an account with. By default, the carrier of the website (In this example, CMA CGM) is selected.

Car
You ~~~sibility to benefit from the same account for all our other brands websites.
Plea~~~ rant you an access

| CMA CGM ✓ | DELMAS | CNC | ANL-USL |

Edit Info

Info Details   Contact Name [   ]   Contact Email [   ]

Agency [▼]

To create an eServices account, I should fill the registration form for verification. I can do this in four steps.

Registration process - Company Information

Welcome to the registration process of your company.
It will grant you access to our e-Services. In four steps you will be guided to enter the required data in order validate your registration.

| ① Company Information | ② eServices | ③ Subsidiaries | ④ Recap & Submit |

Internal reference

Registration code [   ]

Carrier information

You are registering on [current carrier] website. You have the possibility to benefit from the same account for all our other brands websites.
Please indicate below the brands for which you would like us to grant you an access

I can also enter agent contact details for each carrier. To do so, I click **Add info** which then changes to **Edit Info**.

MAS   CNC   ANL-USL

Edit Info

Info Details   Contact Name [   ]   Contact Email [   ]
                                                    Agency [▼]

To create an eServices account, I should fill the registration form for verification. I can do this in four steps.

Registration process - Company Information

Welcome to the registration process of your company.
It will grant you access to our e-Services. In four steps you will be guided to enter the required data in order validate your registration.

① Company Information   **②** eServices   **③** Subsidiaries   **④** Recap & Submit

Internal reference

Registration code [   ]

Carrier information

You are registering on [current carrier] website. You have the possibility to benefit from the same account for all our other brands websites.
Please indicate below the brands for which you would like us to grant you an access

| CMA CGM ✓ | DELMAS | CNC | ANL-USL |

Edit Info

Info Details   Contact Name [   ]   Contact Email [   ]

Since I started entering the details from the CMA CGM carrier website, only CMA CGM agencies will be displayed in the list.

Agency [▼]

To create an eServices account, I should fill the registration form for verification. I can do this in four steps.

Company Information

Company name * [   ]

Address 1 * [   ]

Address 2 [   ]

Address 3 [   ]

City * [   ]   ZIP * [   ]

Country * [▼]

Province/State * [▼]

V.A.T. number [   ]

Website [   ]

Corporate Head Quarter * [▼]

Corporate Head Quarter Address [   ]

CMA CGM group reference [   ]

Booking, Bill of lading, Quotation

User Information

Title * [▼]

First name * [   ]

Last name * [   ]

Department/Position * [   ]

Email address * [   ]

Telephone * [   ]

Mobile [   ]

Account setting

Language * [▼]

Login (email address) * [   ]

Password * [   ]

Confirm Password * [   ]

✔ Password must contain characters from 3 of the following categories: uppercase, lowercase, numeric, special characters.

✔ Password must not contain your login name.

✔ Password must contain at least 8 characters.

Please check the password policy to be followed.

Next ❯

In this page, I provide my company information, contact details and account settings. The fields marked with an asterisk are the mandatory details that I must enter.

Company Information

Company name *

Address 1 *

Address 2

Address 3

City *   ZIP *

Country *

Province/State *

V.A.T. number

Website

Corporate Head Quarter *

Corporate Head Quarter Address

CMA CGM group reference

Booking, Bill of lading, Quotation

User Information

First name

Last name *

Department/Position *

Email address *

Telephone *

Mobile

Account setting

Language *

Login (email address) *

Password *

Confirm Password *

- Password must contain characters from 3 of the following categories: uppercase, lowercase, numeric, special characters.

- Password must not contain your login name.

- Password must contain at least 8 characters.
Please check the password policy to be followed.

Here, I enter details about my company.

Registration - Step 1 of 4

Next >

In this page, I provide my company information, contact details and account settings. The fields marked with an asterisk are the mandatory details that I must enter.

Company Information

Company name *

Address 1 *

Address 2

Address 3

City *   ZIP *

Country *

Province/State *

V.A.T. number

Website

Corporate Head Quarter *

Corporate Head Quarter Address

CMA CGM group reference

Booking, Bill of lading, Quotation

User Information

Here, I provide my contact details and the department I belong to.

Title *

First name *

Last name *

Department/Position *

Email address *

Telephone *

Mobile

Account setting

Language *

Login (email address) *

Password *

Confirm Password *

⊘ Password must contain characters from 3 of the following categories: uppercase, lowercase, numeric, special characters.

⊘ Password must not contain your login name.

⊘ Password must contain at least 8 characters.
Please check the password policy to be followed.

Registration - Step 1 of 4

Next ⟩

In this page, I provide my company information, contact details and account settings. The fields marked with an asterisk are the mandatory details that I must enter.

Company Information

Company name *

Address 1 *

Address 2

Address 3

City *   ZIP *

Country *

Province/State *

V.A.T. number

Website

Corporate Head Quarter *

Corporate Head Quarter Address

CMA CGM group reference

Booking, Bill of lading, Quotation

User Information

Title *

First name *

Last name *

Mobile

Account setting

Language *

Login (email address) *

Password *

Confirm Password *

❏ Password must contain characters from 3 of the following categories: uppercase, lowercase, numeric, special characters.

❏ Password must not contain your login name.

❏ Password must contain at least 8 characters.
Please check the password policy to be followed.

■ ▢ ▢ ▢   Registration - Step 1 of 4

Next >

In this page, I provide my company information, contact details and account settings. The fields marked with an asterisk are the mandatory details that I must enter.

Manage my eServices

Choose a company

	Company name	Address	City	Province/State	Country
◉	TESTS MUST 1	ADRESSE 1	MARSEILLE	Bouches-du-Rhone (13)	FRANCE

Click the checkmarks to activate / disable your eServices Options

	PACKAGE BASIC*	PACKAGE SHIPMENT**	PACKAGE DOCUMENTS**
SCHEDULES	✔		
ECO CALCULATOR	✔		
ADVANCED TRACKING	✔		
SHIPMENT FOLDER		✔	
BOOKING		✔	
SHIPPING INSTRUCTION			
SHIPPING DOCUMENTS			

The second step is to select the different eServices packages I want to request for my account.

Manage my eServices

Choose a company

	Company name	Ac...		...ate	Country
◉	TESTS MUST 1	AC...		...hone (13)	FRANCE

Click the checkmarks to activate / disable your eServices Options

	PACKAGE BASIC*	PACKAGE SHIPMENT**	PACKAGE DOCUMENTS**
SCHEDULES	✔		
ECO CALCULATOR	✔		
ADVANCED TRACKING	✔		
SHIPMENT FOLDER		✔	
BOOKING		✔	
SHIPPING INSTRUCTION			
SHIPPING DOCUMENTS			

Manage my eServices

Choose a company

	Company name	Addres		ce/State	Country
⦿	TESTS MUST 1	ADRESS		s-du-Rhone (13)	FRANCE

Click the checkmarks to activate / disable your eServices Options

> The basic package is selected by default. I cannot unselect it. The check icons indicate the available functions for the package.

	PACKAGE BASIC*	PACKAGE SHIPMENT**	PACKAGE DOCUMENTS**
SCHEDULES	✔		
ECO CALCULATOR	✔		
ADVANCED TRACKING	✔		
SHIPMENT FOLDER		✔	
BOOKING		✔	
SHIPPING INSTRUCTION			

> The second step is to select the different eServices packages I want to request for my account.

Manage my eServices

Choose a company

	Company name	Address	City
⦿	TESTS MUST 1	ADRESSE 1	MARSEILLE

Click the checkmarks to activate / disable your eServices Options

	PACKAGE **BASIC*** ✔	PACKAGE **SHIPMENT*** ✔	PACKAGE **DOCUMENTS*** ✔
SCHEDULES	✔		
ECO CALCULATOR	✔		
ADVANCED TRACKING	✔		
SHIPMENT FOLDER		✔	
BOOKING		✔	
SHIPPING INSTRUCTION			
SHIPPING DOCUMENTS			

> If I request packages in addition to the basic package, I can have access to confidential information on the shipments and documents.

> The second step is to select the different eServices packages I want to request for my account.

INVOICE

BL PREPROCESSING

Draft / BL Approval

Non negociable (copies, waybill)

Original BL printing [...]

The carrier options for **Original BL printing** are displayed with the different carriers that I have chosen on the first step.

Carrier options ▼

☑ CMA CGM
☐ USL ANL
☐ Delmas
☐ CNC

PACKAGE BASIC*	PACKAGE SHIPMENT**	PACKAGE DOCUMENTS**
✓	✓	✓
	− Unsubscribe	+ Subscribe

Legal Information

* Terms & Conditions
You will be requested to approve our Terms and Conditions at the end of the registration process. This approval binds your company and users to the proper utilization of our eServices. Therefore we thank you to carefully read the Terms and Conditions, including the indemnities and provisions applicable to our OBL printing eServices, and to carefully follow all instructions set forth within the module. Improper usage of our eServices may result in serious legal consequences for the user.

** Letter of activation
If you request packages in addition to the starter account, you will have access to confidential information on your rates, shipments, invoices etc. To avoid any risk of disclosure of these sensitive information by impersonation, we require an additional security step called the Letter of Activation. This document will be sent to the postal address you indicated and will enable us to validate this address. For a more detailed explanation of this process you can consult our Letter of Activation Presentation.

***   Cras feugiat lorem vel erat rutrum eget accumsan sapien iaculis. Proin at lectus non libero sagittis aliquam. Nulla vestibulum arcu sodales lectus consequat a tincidunt nibh pulvinar.

⬇ **Download eServices flyer** for complete specifications

Registration - Step 2 of 4

‹ Previous   Next ›

The second step is to select the different eServices packages I want to request for my account.

INVOICE ✔

BL PREPROCESSING

Draft / BL Approval ✔

Non negociable (copies, waybill) ✔

Original BL printing [...]

	PACKAGE **BASIC*** ✔	PACKAGE **SHIPMENT**** ✔	PACKAGE **DOCUMENTS****
		− Unsubscribe	+ Subscribe

Carrier options ▼

☑ CMA CGM
☐ USL ANL
☐ Delmas
☐ CNC

> When I click the **Subscribe** button to choose a package, check mark is applied for the package name in the top and the bottom of the column.

Legal Information

* Terms & Conditions
You will be requested to approve our Terms and Conditions at the e~~nd~~ of the registration process. This approval binds your company and ~~its~~ users to the proper utilization of our eServices. Therefore we thank you to carefully read the Terms and Conditions, including the indemnities and provisions applicable to our OBL printing eServices, and to carefully follow all instructions set forth within the module. Improper usage of our eServices may result in serious legal consequences for the user.

r account, you will rates, shipments, nese sensitive ~~a~~dditional security step called the Letter of Activation. This document will be sent to the postal address you indicated and will enable us to validate this address. For a more detailed explanation of this process you can consult our Letter of Activation Presentation.

*** **Cras feugiat lorem vel erat rutrum eget accumsan sapien iaculis. Proin at lectus non libero sagittis aliquam. Nulla vestibu-lum arcu sodales lectus consequat a tincidunt nibh pulvinar.**

⬇ Download eServices flyer for complete specifications

■ ■ ☐ ☐   Registration - Step 2 of 4

❮ Previous   Next ❯

> The second step is to select the different eServices packages I want to request for my account.

INVOICE ✓

BL PREPROCESSING

Draft / BL Approval ✓

Non negociable (copies, waybill) ✓

Original BL printing [...]

> I should go through the terms and conditions for the proper utilisation of the eServices.

PACKAGE **BASIC***	PACKAGE **SHIPMENT****	PACKAGE **DOCUMENTS****
	− Unsubscribe	+ Subscribe

Carrier options ▼

☑ CMA CGM
☐ USL ANL
☐ Delmas
☐ CNC

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*** Cras feugiat lorem vel erat rutrum eget accumsan sapien iaculis. Proin at lectus non libero sagittis aliquam. Nulla vestibulum arcu sodales lectus consequat a tincidunt nibh pulvinar.

⬇ Download eServices flyer for complete specifications

Registration - Step 2 of 4

‹ Previous   Next ›

> The second step is to select the different eServices packages I want to request for my account.

INVOICE

BL PREPROCESSING

Draft / BL Approval

Non negociable (copies, waybill)

Original BL printing [...]

Carrier options ▼

☑ CMA CGM

☐ USL ANL

☐ Delmas

☐ CNC

PACKAGE **BASIC***	PACKAGE **SHIPMENT****	PACKAGE **DOCUMENTS****
	− Unsubscribe	+ Subscribe

Legal Information

* Terms & Conditions
You will be requested to approve our Terms and Conditions at the end of the registration process. This approval binds your company and users to the proper utilization of our eServices. Therefore we thank you to carefully read the Terms and Conditions, including the ~~printing eServices,~~ ~~thin the module.~~ ~~erious legal~~

** Letter of activation
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~~...get accumsan sapien iaculis. Proin at lectus non libero sagittis aliquam. Nulla vestibu-~~ ~~tincidunt nibh pulvinar.~~

I can download the PDF file with all details of the functions available in the CMA CGM group eBusiness platform.

⬇ **Download eServices flyer** for complete specifications

■ ■ ☐ ☐   Registration - Step 2 of 4

‹ Previous   Next ›

The second step is to select the different eServices packages I want to request for my account.

INVOICE ✔

BL PREPROCESSING

Draft / BL Approval ✔

Non negociable (copies, waybill) ✔

Original BL printing [...]

	PACKAGE **BASIC***	PACKAGE **SHIPMENT****	PACKAGE **DOCUMENTS****	Carrier options ▼
		− Unsubscribe	+ Subscribe	☑ CMA CGM ☐ USL ANL ☐ Delmas ☐ CNC

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*** Cras feugiat lorem vel erat rutrum eget accumsan sapien iaculis. Proin at lectus non libero sagittis aliquar lum arcu sodales lectus consequat a tincidunt nibh pulvinar.

⬇ Download eServices flyer for complete specifications

■ ■ □ □   Registration - Step 2 of 4

❮ Previous   **Next ❯**

> Now, let me click **Next** to go to the next step.

> The second step is to select the different eServices packages I want to request for my account.

Registration Process - Define Subsidiaries

Your subsidiaries

In case you are part of group or if you have subsidiaries, you may also want to make your sisters or affiliated companies benefit from registering to our eServices. This would enable you to have visibility on the activity of your subsidiaries or to organize your usage of our eServices at a group level.

If you are interested, we can contact you to help you putting in place this global solution.

- ● Yes, please contact me to discuss putting in place a group account
- ○ No, I'm not interested.

Registration - Step 3 of 4

‹ Previous   Next ›

Contact us | Site map | Legal Terms

If I want to organize my usage of eServices at a group level, I can do this in step 3.

Registration Process - Define Subsidiaries

> If I want to create a group account, I can choose the first option. The customer service will contact me to discuss about this after the registration.

...may also want to make your sisters or affiliated companies benefit from registering to our ...ity of your subsidiaries or to organize your usage of our eServices at a group level. ...you are interested, we can contact you to help you putting in place this global solution.

- ● Yes, please contact me to discuss putting in place a group account
- ○ No, I'm not interested.

Registration - Step 3 of 4

< Previous   Next >

Contact us | Site map | Legal Terms

> If I want to organize my usage of eServices at a group level, I can do this in step 3.

Registration Process - Define Subsidiaries

Your subsidiaries

In case you are part of group or if you have subsidiaries, you may also want to make your sisters or affiliated companies benefit from registering to our eServices. This would enable you to have visibility on the activity of your subsidiaries or to organize your usage of our eServices at a group level.

If you are interested, we can contact you to help you putting in place this global solution.

- ● Yes, please contact me to discuss putting in place a group account
- ○ No, I'm not interested.

Registration - Step 3 of 4

‹ Previous   Next ›

Now, let me click **Next** to go to the next step.

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Contact us | Site map | Legal Terms

If I want to organize my usage of eServices at a group level, I can do this in step 3.

Registration Process - Recap & Submit

Internal reference   ✏ Modify

Registration code   **91823456**

Carrier information   ✏ Modify

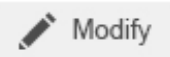| **CMA CGM**	DELMAS	CNC	ANL USL

Main contact   **Cécile Bourrely**

Email contact   **cbourrely@cmacgm.com**

Agency   **France - SAS CMA CGM
Agence Marseille CEDEX 2**

Your comments

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Praesent urna metus, varius sit amet ultrices non, tincidunt a orci. Aliquam magna tortor. sit amet, consectetur adipiscing elit. Praesent urna metus, varius sit amet ultrices. sit amet, consectetur adipiscing elit. Praesent urna metus, varius sit amet ultrices.

Company Information   ✏ Modify

Company name *   **Balguerie INC.**

Address 1 *   **6 rue du chemin vert**

City *   **Marseille**   ZIP *   **130**

Country *   **France**

User Information   ✏ Modify

Title   **Mister**

First name   **Manuel**

Recap & Submit helps me perform a check on what I entered in the previous pages. When arriving on this page, all information is in consultation mode.

Registration Process - Recap & Submit

✓ Company Information   →   ✓ eServices   →   ✓ Subsidiaries   →   ④ Recap & Submit

Internal reference

✏ Modify

Registration code   **91823456**

Carrier information

✏ Modify

	CMA CGM	DELMAS	CNC	ANL USL

Main contact   **Cécile Bourrely**

Email contact   **cbourrely@cmacgm.com**

Agency   **France - SAS CMA CGM Agence Marseille CEDEX 2**

Your comments

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Praesent urna metus, varius sit amet ultrices non, tincidunt a orci. Aliquam magna tortor. sit amet, consectetur adipiscing elit. Praesent urna metus, varius sit amet ultrices. sit amet, consectetur adipiscing elit. Praesent urna metus, varius sit amet ultrices.

Company Information

✏ Modify

Company name *   **Balguerie INC.**

Address 1 *   **6 rue du chemin vert**

City *   **Marseille**   ZIP *   **130**

Country *   **France**

User Information

✏ Modify

Title   **Mister**

First name   **Manuel**

Recap & Submit helps me perform a check on what I entered in the previous pages. When arriving on this page, all information is in consultation mode.

SHIPMENT OPTION	**Shipment Folder**, **Tariff** (Quotation request, Quotation overview, US contract overview), **Booking**, **Shipping Instruction**, **Shipment Follow-up** (Draft / BL Approval, Other documents)
DOCUMENTS OPTION	**Shipment Follow-up** (Draft / BL Approval, Copies, Waybill, Other documents) + **OBL Added for:** CMA CGM, USL ANL, CNC

Subsidiaries information

✏ Modify

Yes, please contact me to discuss putting in place a group account

Legal Terms

At your first connection, you will be asked to validate the Terms & Conditions of our eCommerce Platform.

◼ ◼ ◼ ◼   **Registration Step 4 of 4**

‹ Previous   **Submit** ›

Contact

Recap & Submit helps me perform a check on what I entered in the previous pages. When arriving on this page, all information is in consultation mode.

▶ ↺ ——————●————————

SHIPMENT OPTION	**Shipment Folder**, **Tariff** (Quotation request, Quotation overview, US contract overview), **Booking**, **Shipping Instruction**, **Shipment Follow-up** (Draft / BL Approval, Other documents)
DOCUMENTS OPTION	**Shipment Follow-up** (Draft / BL Approval, Copies, Waybill, Other documents) + **OBL Added for:** CMA CGM, USL ANL, CNC

Subsidiaries information   ✎ Modify

Yes, please contact me to discuss putting in place a group account

I click **Submit** to finalise my registration. I will be asked to validate the terms and conditions during my first connection.
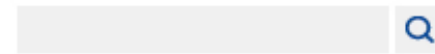
Le

At your first connection, you will be asked to validate the Terms & Conditions of our eCommerce Platform.

Registration Step 4 of 4   ‹ Previous   Submit ›

© 2012 CMA CGM   Contact

Recap & Submit helps me perform a check on what I entered in the previous pages. When arriving on this page, all information is in consultation mode.

Home ▸ Business ▸ Registration ▸ Registration Process

Registration submitted successfully

✔ Thank you for your registration

Your request will be processed.

A mail will be sent to confirm your registration

Use the following link to back to home.

Contact us | Site map | Legal Terms

On successful registration, this page is displayed. I will receive a confirmation once my registration is validated.

The Group   Products & Services   **Business**   Local Offices   News   Help | Press   Finance

Registration submitted successfully

✔ Thank you for your registration

Your request will be processed.

A mail will be sent to confirm your registration

Use the following link to **back to home**.

This link will open the home page of the carrier website. In my case, the home page will be the CMA CGM carrier page. I will be able to login only when I receive the confirmation for registration.

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On successful registration, this page is displayed. I will receive a confirmation once my registration is validated.
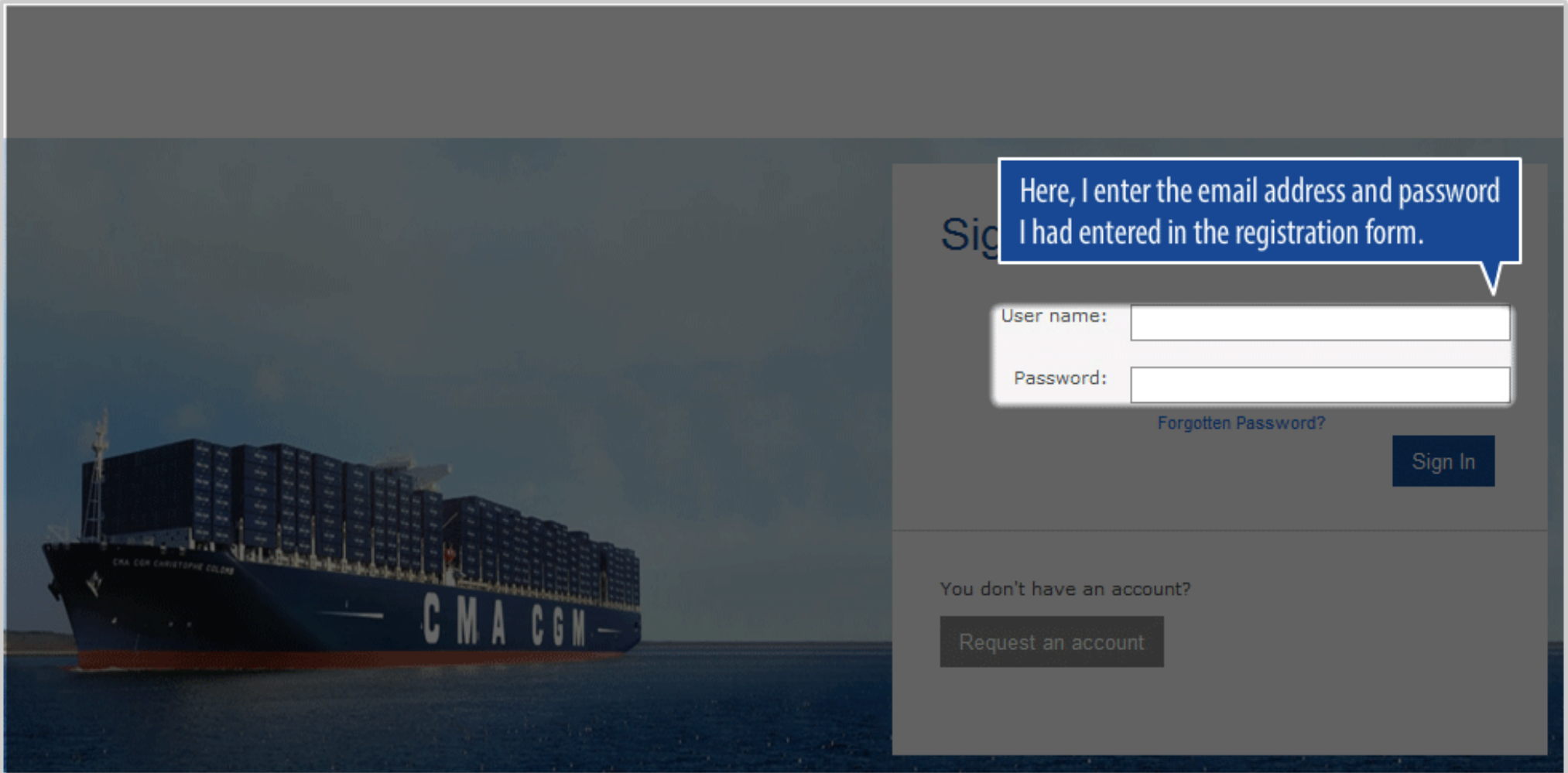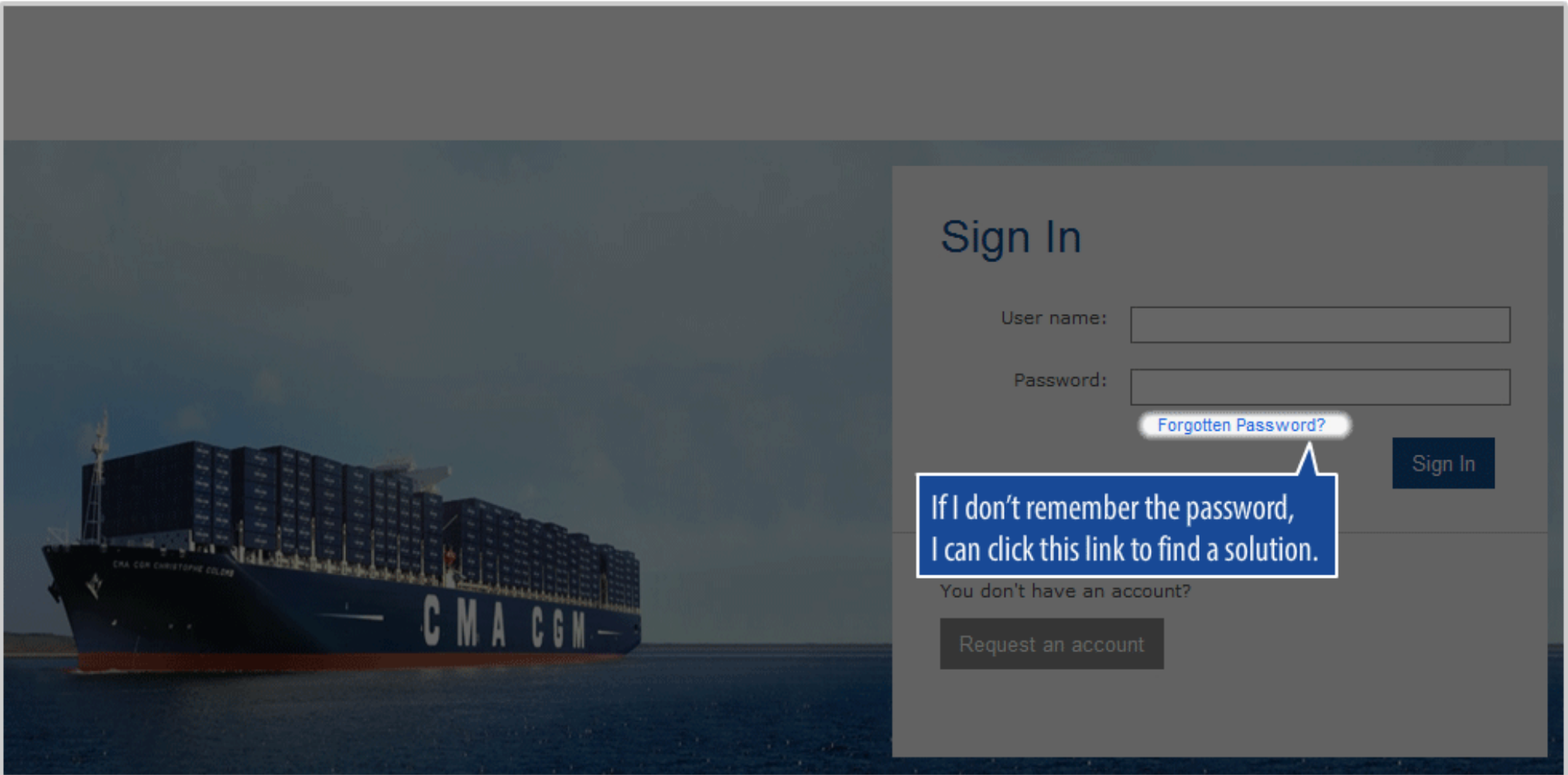
Sign In

User name:

Password:

Sign In

You don't have an account?

Request an account

After my registration is confirmed, I can use my login credentials to connect to the eServices website.

Forgotten password

Identification

You forgot your password?
Please ask for a new one with your email address.

Email *   ho.dboulanger@cma-cgm.com

Security

☑ Fill the e-mail field and click "Request a new password".

☑ An email will be sent, please follow its instruction.

☑ You will receive your new password by e-mail.

Cancel   Request a new password

Contact us | Legal Terms

In this **Forgotten password** page, I can reset my password quickly and easily.

Here, I enter the email address. If I enter an incorrect email address, I get a warning message.

Identification

You forgot your password?
Please ask for a new one with your email address.

Email * ho.dboulanger@cma-cgm.com

Security

☑ Fill the e-mail field and click "Request a new password".

☑ An email will be sent, please follow its instruction.

☑ You will receive your new password by e-mail.

Cancel   Request a new password

Contact us | Legal Terms

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Forgotten password

Identification

You forgot your password?
Please ask for a new one with your email address.

Email * `ho.dboulanger@cma-cgm.com`

Security

☑ Fill the e-mail field and click "Request a new password".

☑ An email will be sent, please follow its instruction.

☑ You will receive your new password by e-mail.

Then, I click Request a new password.

Cancel | **Request a new password**

© 2012 CMA CGM

Contact us | Legal Terms

In this **Forgotten password** page, I can reset my password quickly and easily.

Forgotten password

✔ A mail has been sent to your email adress

Please follow the instructions to obtain your new password.

Back to application.

Contact us | Legal Terms

Once the reset is successful, I receive a link to my email address I just entered.

Forgotten password

✔ **A mail has been sent to your email adress**

Please follow the instructions to obtain your new password.

Back to application.

I click the link mentioned in my email to receive the new password.

Once the reset is successful, I receive a link to my email address I just entered.

Modify password

Create new password

Old password: ••••••••••••••

New password: •••••••••• ✔

Confirm new password: •••••••••• ✔

- ⊘ Password must contain characters from 3 of the following categories: uppercase, lowercase, numeric, special characters.
- ⊘ Password must not contain your login name.
- ⊘ Password must contain at least 8 characters.

Please check the password policy to be followed.

Cancel   **Modify password**

Contact us | Legal Terms

After the password is reset, I should modify the password. To do so, I go to the **Modify password** page from **Account Management**.

Modify password

Create new password

Old password ••••••••••••••

New password ••••••••••• ✔

Confirm new password ••••••••••• ✔

- ⊘ Password must contain characters from 3 of the following categories: uppercase, lowercase, numeric, special characters.
- ⊘ Password must not contain your login name.
- ⊘ Password must contain at least 8 characters.

Please check the password policy to be followed.

Cancel Modify password

I can also use this page to change my password in case the password has expired.

Contact us | Legal Terms

After the password is reset, I should modify the password. To do so, I go to the **Modify password** page from **Account Management**.

Here, I enter the password that has been sent through email and the new password I would prefer.

Create new password

Old password ••••••••••••••

New password •••••••••• ✔

Confirm new password •••••••••• ✔

✪ Password must contain characters from 3 of the following categories: uppercase, lowercase, numeric, special characters.

✪ Password must not contain your login name.

✪ Password must contain at least 8 characters.

Please check the password policy to be followed.

Cancel   Modify password

Contact us | Legal Terms

After the password is reset, I should modify the password. To do so, I go to the **Modify password** page from **Account Management**.

Modify password

Create new password

Old password   ••••••••••••••

New password   •••••••••••• ✔

Confirm new password   •••••••••••• ✔

☑ Password must contain characters from 3 of the following categories: uppercase, lowercase, numeric, special characters.

☑ Password must not contain your login name.

☑ Password must contain at least 8 characters.

Please check the password policy to be followed.

Cancel   Modify password

password

Contact us | Legal Terms

After the password is reset, I should modify the password. To do so, I go to the **Modify password** page from **Account Management**.

Modify password

Create new password

Old password   •••••••••••••

New password   ••••••••••• ✔

Confirm new password   ••••••••••• ✔

☑ Password must contain characters from 3 of the following categories: uppercase, lowercase, numeric, special characters.

☑ Password must not contain your login name.

☑ Password must contain at least 8 characters.

Please check the password policy to be followed.

If New password and Confirm new password are same, I get a tick mark.

Cancel   Modify password

Contact us | Legal Terms

After the password is reset, I should modify the password. To do so, I go to the Modify password page from Account Management.

Modify password

Create new password

Old password ••••••••••••••

New password •••••••••• ✔

Confirm new password •••••••••• ✔

⊗ Password must contain characters from 3 of the following categories: uppe...

⊗ Password mu...

⊗ Password mu...

Please check th...

Cancel   **Modify password**

Then, I click **Modify password**. After successful modification, I receive a message. Then, I can use the new password to sign in to eServices.

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Contact us | Legal Terms

After the password is reset, I should modify the password. To do so, I go to the **Modify password** page from **Account Management**.

eBusiness | Local Offices | Help | News & Media | Finance

Our Offer
Activity Overview 🔒

Container Tracking
Search
Container List 🔒

Schedules
Routing Finder
Voyage Finder
Port Schedules
Eco Calculator 🔒

Tariffs
Charge Finder
Demurrage - Detention

Booking
Request Booking 🔒
Booking Overview 🔒

Shipment
Shipment Dashboard 🔒
Submit SI 🔒
SI Dashboard 🔒

Documents
Document Dashboard 🔒
Draft to be Reviewed 🔒
Original Available 🔒

Profile
Registration
Account Management 🔒
Notifications 🔒

Now that I have completed the registration process, I have logged in. I can change the settings of my account or eServices, if required. I click **Account Management** under **Profile** from the **Home** page.

To access my account, I can also click my name displayed on the top right.

English ⌄   12   **Julien Lefebvre**   ⏻

eBusiness   Local Offices   Help | News & Media   Finance

Our Offer
Activity Overview 🔒

Container Tracking
Search
Container List 🔒

Schedules
Routing Finder
Voyage Finder
Port Schedules
Eco Calculator 🔒

Tariffs
Charge Finder
Demurrage - Detention

Booking
Request Booking 🔒
Booking Overview 🔒

Shipment
Shipment Dashboard 🔒
Submit SI 🔒
SI Dashboard 🔒

Documents
Document Dashboard 🔒
Draft to be Reviewed 🔒
Original Available 🔒

Profile
Registration
Account Management 🔒
Notifications 🔒

Now that I have completed the registration process, I have logged in. I can change the settings of my account or eServices, if required. I click **Account Management** under **Profile** from the **Home** page.

▶ ↺ ————————————————○——

Manage my Account

My Account

Manage your personal data and your password
Manage your company information.

My Services

Manage the settings for your shipments.

Notification Set Up

Chose the events for which you wish to be notified.

Contact Support

You cannot find the answer you need?
You can not perform an action on the website?
Contact Customer Support

To change my personal data and company information,
I click **My Account**.

Manage my Account

My Account

Manage your personal data and your password
Manage your company information.

My Services

Manage the settings for your shipments.

Notification Set Up

Chose the events for which you wish to be notified.

Contact Support

You cannot find the answer you need?
You can not perform an action on the website?
Contact Customer Support

To change my personal data and company information, I click **My Account**.

Manage my account

Company Information

Company name	**Test Must 1**

Address* `address`

Address `[                    ]`

Address `[                    ]`

City* `mmmmmm` Zip Code `[        ]`

Country* `FRANCE`

Province/State `[                    ]`

V.A.T Number `[                    ]`

Website `[                    ]`

Corporate Head Quarter* `No`

User Information

Title * `Madam`

First Name* `Cerisola`

Last Name* `Caroline`

Position* `[                    ]`

Department `eCommerce`

Phone Number* `01236478`

Mobile `[                    ]`

Account Setting

In this **Manage my account** page, I can change the company information I had entered or view the terms and conditions of the ecommerce platform.

Manage my account

Company Information

Company name   **Test Must 1**

Address*   address

Address

Address

City*   mmmmmm

Zip Code

Country*   FRANCE

Province/State

V.A.T Number

Website

Corporate Head Quarter*   No

User Information

Title *   Madam

First Name*   Cerisola

Last Name*   Caroline

Position*

Department   eCommerce

Phone Number*   01236478

Mobile

Account Setting

In this **Manage my account** page, I can change the company information I had entered or view the terms and conditions of the ecommerce platform.

Manage my Account

My Account

Manage your personal data and your password
Manage your company information.

My Services

Manage the settings for your shipments.

Notification Set Up

Chose the events for which you wish to be notified.

Contact Support

You cannot find the answer you need?
You can not perform an action on the website?
Contact Customer Support

I can also request to change the settings of my eServices.

Manage my Account

My Account 👤

Manage your personal data and your password
Manage your company information.

My Services ⚙

Manage the settings for your shipments.

Notification Set Up 🔔

Chose the events for which you wish to be notified.

Contact Support 👤

You cannot find the answer you need?
You can not perform an action on the website?
Contact Customer Support

Contact | Site Map | © 2013 CMA CGM - Legal Terms - Version 0.7.31.0 | 8/2/2013 3:59:53 PM

I can also request to change the settings of my eServices.

Manage my eServices

Choose a company

	Company name	Address	City	Province/State	Country
⦿	TESTS MUST 1	ADRESSE 1	MARSEILLE	Bouches-du-Rhone (13)	FRANCE

Click the checkmarks to activate / disable your eServices Options

	PACKAGE **BASIC***	PACKAGE **SHIPMENT****	PACKAGE **DOCUMENTS****
SCHEDULES	✔		
ECO CALCULATOR	✔		
ADVANCED TRACKING	✔		
SHIPMENT FOLDER		✔	
BOOKING		✔	
SHIPPING INSTRUCTION			
SHIPPING DOCUMENTS			

In this page, I can choose to activate or deactivate my eServices features.

Manage my eServices

Choose a company

	Company name	Address	City	Province/State	Country
⦿	TESTS MUST 1	ADRESSE 1	MARSEILLE	Bouches-du-Rhone (13)	FRANCE

Click the checkmarks to activate / disable your eServices Options

	PACKAGE BASIC* ✔	PACKAGE SHIPMENT** ✔	PACKAGE DOCUMENTS** ✔
SCHEDULES			
ECO CALCULATOR			
ADVANCED TRACKING	✔		
SHIPMENT FOLDER		✔	
BOOKING		✔	
SHIPPING INSTRUCTION			
SHIPPING DOCUMENTS			

I just click the specific features to activate or deactivate. Then, I save the modified settings.

In this page, I can choose to activate or deactivate my eServices features.

Thanks for viewing our Set Up My Account demo:

This demo helped you understand how to:

- Register with CMA CGM eServices
- Reset your password
- Modify your password
- Manage your eServices account